

Wi-Fi controller does not connect to the router

Most common causes

Many controllers and automation modules operate on the 2.4 GHz Wi-Fi band. If the router uses one network name for both 2.4 and 5 GHz, configuration may be more difficult. Also check the password, signal strength and whether the network name has been changed.

What should be done?

During configuration, place the controller close to the router. Make sure the phone also has access to the same network. If the controller provides its own access point for configuration, connect to it according to the instructions for that model and save the network data again.

Important

A weak signal may allow a temporary connection during configuration and then cause disconnections later. If the problem occurs only at the final installation location, first check the signal level or test the controller closer to the router.